

**Keith Shannons**

Software Engineer

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**Professional Summary**

Experienced Junior Software Engineer with a proven track record in developing and implementing software solutions to enhance customer satisfaction and team efficiency. Skilled in coordinating cross-departmental communications and leveraging technical expertise to streamline business processes.

**Work Experience**

**Junior Software Engineer**  
Heiman Software Labs, Global  
**March 2022 - August 2025**

* Developed and implemented software solutions tailored to client requirements, significantly improving customer satisfaction ratings.
* Provided strategic direction for business applications under development, resulting in boosted team efficiency.
* Led the development of a cloud-based information system that consolidated employee data, accelerating human resources processes by 80%.

**Intern**  
Heiman Software Labs  
**October 2021 - December 2021**

**Achievements**

* Founded DLU Coding Club, fostering a community of programming enthusiasts.
* Champion, Beechtown Hackathon 2020.

**Education**

**Bachelor of Science in Computer Science**De Loureigh University, Year of Graduation: 2021

**Skills**

JavaScript, C/C++, Java, Python, Kotlin, Go

**Volunteer Work and Affiliations**

Volunteer Math Teacher, Lily River Children's Foundation.

Member, Coding Masters Club, Roseton Chapter.